

Free Help with Taxes

You can consult the following sources for in-person, online, and telephone help with your taxes. Also keep in mind that we have publications available for in-house use at the Reference Desk, like *J.K. Lasser's Your Income Tax, 2020 Guidebook to Illinois Taxes*, and *IRS Publication 17*. We also have a limited number of *Lasser's* available for checkout. Most in-person sites below require you to make an appointment. Make sure to bring all relevant documents with you.

American Association of Retired Persons (AARP)

AARP partners with various organizations to offer free tax preparation for low-to-moderate-income taxpayers, especially those 50 and older. Below are listed the nearest locations. Preference is given to seniors. Always call for appointments. See this online [list](#) of documents to bring (www.aarp.org/money/taxes/info-01-2011/important-tax-documents.html?intcmp=AE-FOU-TAXAIDE-LOCATOR-IL-DOCS). In addition, AARP offers an online tax help service (below).

AARP/Summit P.L.

6233 S. Archer Rd., Summit, IL, 708-458-1545
Schedule: Tuesdays from 2/11 – 4/7, 10 AM – 3 PM
Staff may be available to help Spanish speakers.
Must call for appointment

AARP/Evergreen Park Senior Center

3450 W. 97th St., Evergreen Park, IL, 708-422-8776
Schedule: 2/1--4/15
Mondays 9 AM – 4 PM
Tuesdays 9 AM – 1 PM
Wednesdays 9 AM – 4 PM
Thursdays 9 AM – 4 PM
Fridays 9 AM – 1 PM

AARP/Palos Township Office

10802 S. Roberts Rd. Palos Hills, IL, 708-598-4418
Schedule: 2/13--4/14
Tuesdays 9 AM – 1 PM
Wednesdays 9 AM – 4 PM
Thursdays 9 AM – 4 PM

[AARP Tax-Aide Online Tax Assistance](http://taxaideqa.aarp.org/hc/en-us) (taxaideqa.aarp.org/hc/en-us)

Ladder Up

This organization provides legal and financial services for lower-income individuals and families. There are a couple of ways *Ladder Up* helps with tax filing:

- Through its Tax Assistance Program (TAP), *Ladder Up* provides in-person tax preparation. Help is offered on a first-come-first-served basis. Restrictions apply, so consult this [page](#) on their Web site for general information. To see locations and times, click this [link](#) (www.goladderup.org/wp-content/uploads/2019/12/Client-Site-Info_8.5x22-folded-Mailer_2019-2020_vF_FINAL_VS_Website.pdf).
- Ladder Up has partnered with the IRS *Free File Program* delivered by *TurboTax* and *H&R Block* to offer a couple of free online options for filing your tax return. See this [page](#) (www.goladderup.org/our-services/tax-assistance/file-taxes-online-for-free/) for more information.

Internal Revenue Service (IRS)

IRS Free File (www.irs.gov/filing/free-file-do-your-federal-taxes-for-free)

- If your income is below \$66,000, you can access software for free with which you can file both your federal and state income taxes.
- If your income is above \$66,000, you can access free, fillable forms that do the math for you. There is no option for the completion of state forms.

IRS In-Person Help

Orland Park Tax Payer Assistance Center (TAC) (closest)
14479 John Humphrey Dr.

Orland Park, IL

708-873-8310 (information)

844-545-5640 (appointments)

Schedule: Weekdays, 8:30 – 4:30

Will answer questions on a variety of tax issues, but you must make an appointment.

IRS Phone Help

Schedule: 7 AM – 7 PM

- Individuals: 800-829-1040
- Businesses: 800-829-4933

IRS Web Help (www.irs.gov/forms-instructions).

The IRS site had much information. For help with particular tax questions, see *Forms and Publications* section

State of Illinois Department of Revenue

MyTax Illinois (www2.illinois.gov/rev/programs/mytax/Pages/default.aspx)

You may file your state return here. See also the IRS Free File option above, which may allow you to file your state return as well.

Department of Revenue In-Person Help

James R. Thompson Center – Concourse Level
100 West Randolph St.

Chicago, IL

800-732-8866

Schedule: Weekdays, 8:30 am to 5:00 pm

Department of Revenue Telephone Help

Schedule: 8 AM – 5 PM

800-732-8866 or 217-782-3336

Department of Revenue Web Help

- [Taxpayer Answer Center](http://www2.illinois.gov/rev/questionsandanswers/Pages/default.aspx) (www2.illinois.gov/rev/questionsandanswers/Pages/default.aspx)
- Forms and Instructions
 - [Individuals](http://www2.illinois.gov/rev/forms/incometax/Pages/individual.aspx): (www2.illinois.gov/rev/forms/incometax/Pages/individual.aspx)
 - [Businesses](http://www2.illinois.gov/rev/forms/incometax/Pages/businesses.aspx): (www2.illinois.gov/rev/forms/incometax/Pages/businesses.aspx)