

Social Services

This guide will help you find charitable assistance of various kinds in the area. The first section will profile organizations, governmental and non-governmental, that provide a wide array of services. The second section lists organizations providing more specialized types of help. For help with multiple needs, it is probably best to consult first with either/both of the government agencies below.

I. Organizations Providing Multiple Services

Government Agencies

[Illinois Department of Human Services](http://www.dhs.state.il.us) (www.dhs.state.il.us)

DHS Illinois Welcoming Center
7222 N. Cermak Road
North Riverside, IL 60546
800-843-6154

This state office administers/registers people for multiple state and federal aid programs including these:

- TANF (Temporary Assistance to Needy Families)
- SNAP (formerly Food Stamps)
- AABD (Aid to The Aged, Blind, and Disabled)
- Emergency Food and Shelter Program
- Various medical assistance programs, including Medicaid

[Stickney Township](http://www.townshipofstickney.org) (www.townshipofstickney.org)

South Office (main office)
5635 State Road
Burbank, IL 60459
708-424-9200
708-636-8850

Stickney Township covers Burbank, Stickney, and Forest View, as well as parts of Bedford Park, Bridgeview, and Chicago. In addition to other services, the township provides a range of social services:

- Comprehensive benefits counseling for seniors and adults with disabilities, including . . .
- General Assistance (assistance in meeting basic living expenses Referrals to appropriate aid agencies are made by this service.)
- WIC (Women, Infants, and Children program; this federal program provides supplemental food and nutrition support.)
- Medical and dental services offered at no/low cost to residents

Non-governmental Organizations (Offering Multiple Services)

[Salvation Army](http://www.salvationarmyusa.org) (www.salvationarmyusa.org)

Chicago Midway Citadel
5036 West 47th Street
P.O. Box 389390
Chicago, IL
773-838-8005

This is the Christian charitable organization, best known perhaps for its ubiquitous Christmas “kettle” collections and thrift stores. The “Army” offers a broad spectrum of programs to help the needy, including these:

- Housing programs offering emergency shelter, and transitional, and long-term residential programs
- Drug, alcohol, and prisoner rehabilitation services
- Community centers providing meals and recreation for seniors and youths

[Catholic Charities](http://www.catholiccharities.net) (www.catholiccharities.net)

South-Southwest Region
12731 S. Wood Street
Blue Island, IL 60406
South Phone: (708) 333-8379
Southwest Phone: (708) 430-0428

Like The Salvation Army, Catholic Charities is a private Christian charitable organization that provides numerous social services, including these:

- Emergency financial services
- Emergency housing
- Permanent affordable housing
- Counseling

[Arab American Family Services](http://arabamericanfamilyservices.org) (arabamericanfamilyservices.org)

9044 S Octavia Ave
Bridgeview, IL 60455
(708) 599-2237

AAFS is a nonreligious, nonprofit social service agency founded in 2001 that provides caring, compassionate assistance to South Suburban Chicagoland residents, with special sensitivity to the cultural and linguistic needs of Arab Americans. They provide case management services for the poor, elderly, immigrants, and victims of domestic abuse in addition to . . .

- Meal programs, workshops, and field trips for the elderly
- Housing, rental, and employment assistance, counseling, and legal aid for victims of domestic violence
- ESL courses, citizenship classes, and legal assistance for immigrants
- Youth tutoring (and other services)

II. Organizations Providing Single Services

[Greater Chicago Food Depository/Our Savior's Lutheran Church Food Bank](http://www.chicagosfoodbank.org) (www.chicagosfoodbank.org)

8607 Narragansett Ave
Burbank IL 60459
708-599-4780

Contact: Darlene Marquart

Hours of Operation: Tuesday: 9:00 am - 11:00 am; Thursday: 1:00 pm - 3:00 pm

[Nicor Financial Assistance](http://www.nicorgas.com/residential/energy-assistance) (www.nicorgas.com/residential/energy-assistance)

630-388-2667

[ComEd Financial Assistance](http://www.comed.com/MyAccount/CustomerSupport/Pages/AssistancePrograms.aspx) (www.comed.com/MyAccount/CustomerSupport/Pages/AssistancePrograms.aspx)

800-334-7661

[South Suburban PADS](http://www.sspads.org) (www.sspads.org)

708-233-1221

Part of the Public Action to Deliver Shelter organization, South Suburban PADS partners with organizations in the area to provide shelter and other services to the homeless.

[Beds Plus](http://www/beds-plus.org) (www/beds-plus.org)

708-448-6162

This organization also provides shelter and other services to the homeless.