

Free Help with Tax Forms

In addition to the book, *J.K. Lasser's Your Income Tax* (available at the Reference Desk), there are the following sources you can consult for in-person, online, and telephone help with your taxes:

AARP Online

Offers assistance in the form of FAQs and email responses to questions.
aarpfoundationtaxaideqa.zendesk.com/hc/en-us

AARP/Bridgeview P.L.

7840 W. 79th
Bridgeview, IL
708-458-2880

Will help low and middle-income filers (preference given to seniors). Always call first. Bring prior year's return and all relevant tax documents, as well as a photo ID and Social Security card/other SSA documentation. If homeowner, bring property tax bill. Returns will be filed electronically, though print copy will be supplied. Joint filers will both need to attend and show ID and Social Security Cards. Social Security Cards must be presented for dependents. Bring checking acct. info. for direct deposit. Some restrictions apply. **By appointment only; please call.**

Schedule:
Mondays from 2/6--4/3, 10 AM-3 PM

AARP/Evergreen Park Senior Center

3450 W. 97th
Evergreen Park, IL
708 422-8776

Will help seniors/other individuals with incomes less than \$50,000. For a list of documents to bring, see list below under IRS section on reverse side. Joint filers will both need to attend and show ID and Social Security card. **Always call; appointment is necessary.**

Schedule:
2/1/2017 - 4/18/2017
Mon 9:00AM-1:30PM
Tue 9:00AM-4:30PM
Wed 9:00AM-1:30PM
Thu 9:00AM-4:30PM
Fri 9:00AM-4:30PM

Center For Economic Progress

economicprogress.org
312-252-0280
(multiple sites)
Auburn-Gresham site (closest)
7811 S Racine
Chicago, IL 60620

Will help individuals with incomes less than \$30,000, families less than \$55,000. For full list of documents to bring, see list below under IRS section on reverse side. **Walk-ins OK; no need to make appointment.** Joint filers will both need to attend and show ID and Social Security card. Social Security Cards for dependents should be presented. If a site is at capacity with existing clients, arriving clients may need to return at another time. Wait times tend to be less in March.

Schedule:
1/21/2017 - 4/17/2017
Mon 5:30 PM-8PM
Wed: 5:30 PM-8PM
Sat: 10:00 AM-1PM

Internal Revenue Service

Web Help

General help and online filing: www.irs.gov/help-resources
Forms & Pubs.: <https://www.irs.gov/forms-pubs>

Local Office

(in-person help by appointment only)

Orland Park Field Office
14479 S. Humphrey Drive, Orland Park.
708-873-8310 (main office number)
844-545-5640 (appointments)

Schedule:

Mon.-Fri. 8:30 AM-4:30 PM

By appointment only

Telephone Help (IRS nationwide toll-free)

1-800-829-3676 (forms)
1-800-829-1040 (individuals)
1-800-829-4933 (businesses)

Schedule:

Monday – Friday, 7:00 AM–7:00 PM

Recommended Documents to Have at Hand for IRS Help:

- Valid photo ID for person filing
- Social Security Cards for you, your spouse and dependents, or Social Security Number Verification Letters issued by the Social Security Administration, or Taxpayer ID numbers.
- Wage and earning statement(s) Form W-2, W-2G, 1099-R, from all employers
- Interest and dividend statements from banks (Forms 1099)
- A copy of last year's Federal and State returns *if available*
- Bank Routing Numbers and Account Numbers for Direct Deposit
- Property tax bill
- Total paid for day care provider and the day care provider's tax identifying number (the provider's Social Security Number or the provider's business Employer Identification Number)
- Documentation of college expenses
- Proof of health insurance coverage (i.e. Form 1095)
- Any letters from IRS/IDR

The Illinois Department of Revenue

Web Help

General Help: www.revenue.state.il.us/AboutIdor/QandA.htm

Forms: www.revenue.state.il.us/TaxForms

Publications: www.revenue.state.il.us/Publications/

Online Filing: www.revenue.state.il.us/MyTax/IL-1040.htm

In Person and Telephone Help

James R. Thompson Center
Concourse Level
100 West Randolph Street
Chicago, Illinois 60601-3274
800 732-8866